

# Veoci at Airports

Fort Wayne Allen County Airport  
Authority Case Study

Ryan M Bauer, C.M., ACE  
Airport Operations Supervisor



# Why Am I Listening to This Guy?



**REDUCTION OF  
ERROR POTENTIAL**



**COLLABORATION AND  
TASKING SPACE**



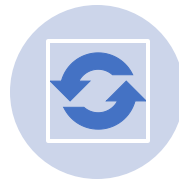
**INSTANT FEEDBACK  
AND TRACKING**

# Brief Digression

# Discussion Topics



Goals



Transition  
Process



Training

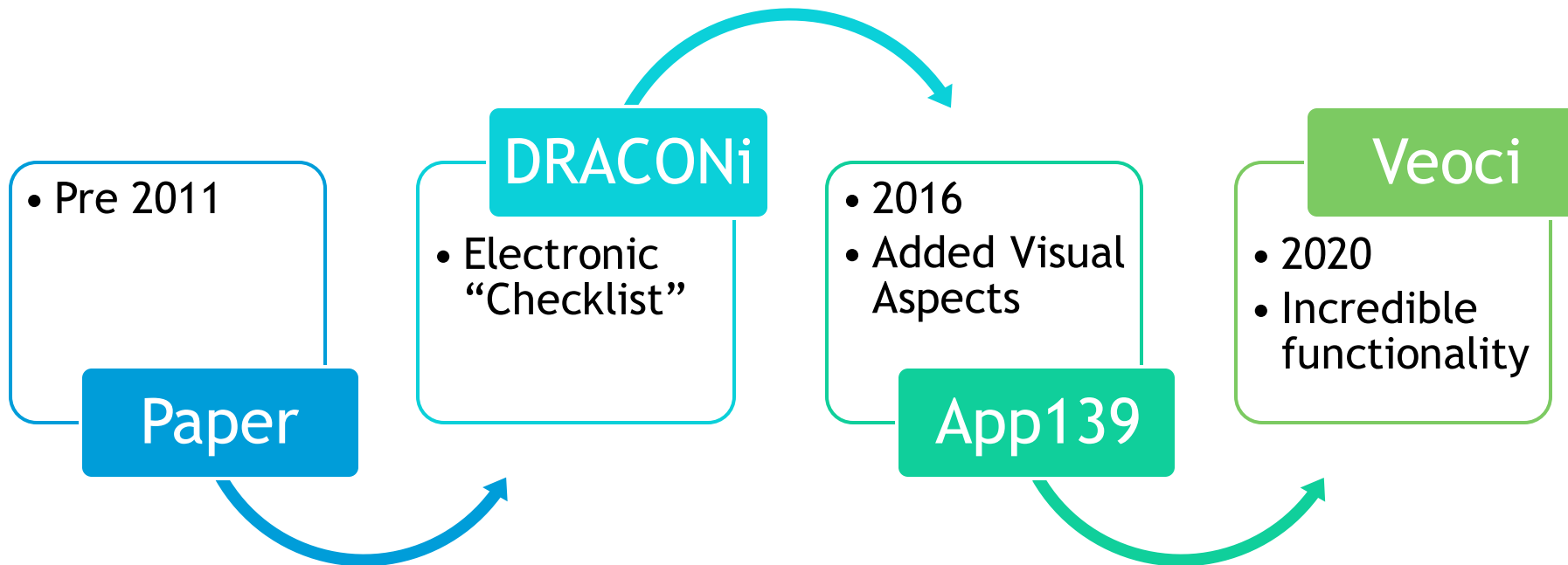


Utility



Keys to Success

# FWA History Lesson



# Goals

## Part 139 Compliance

Record-Keeping

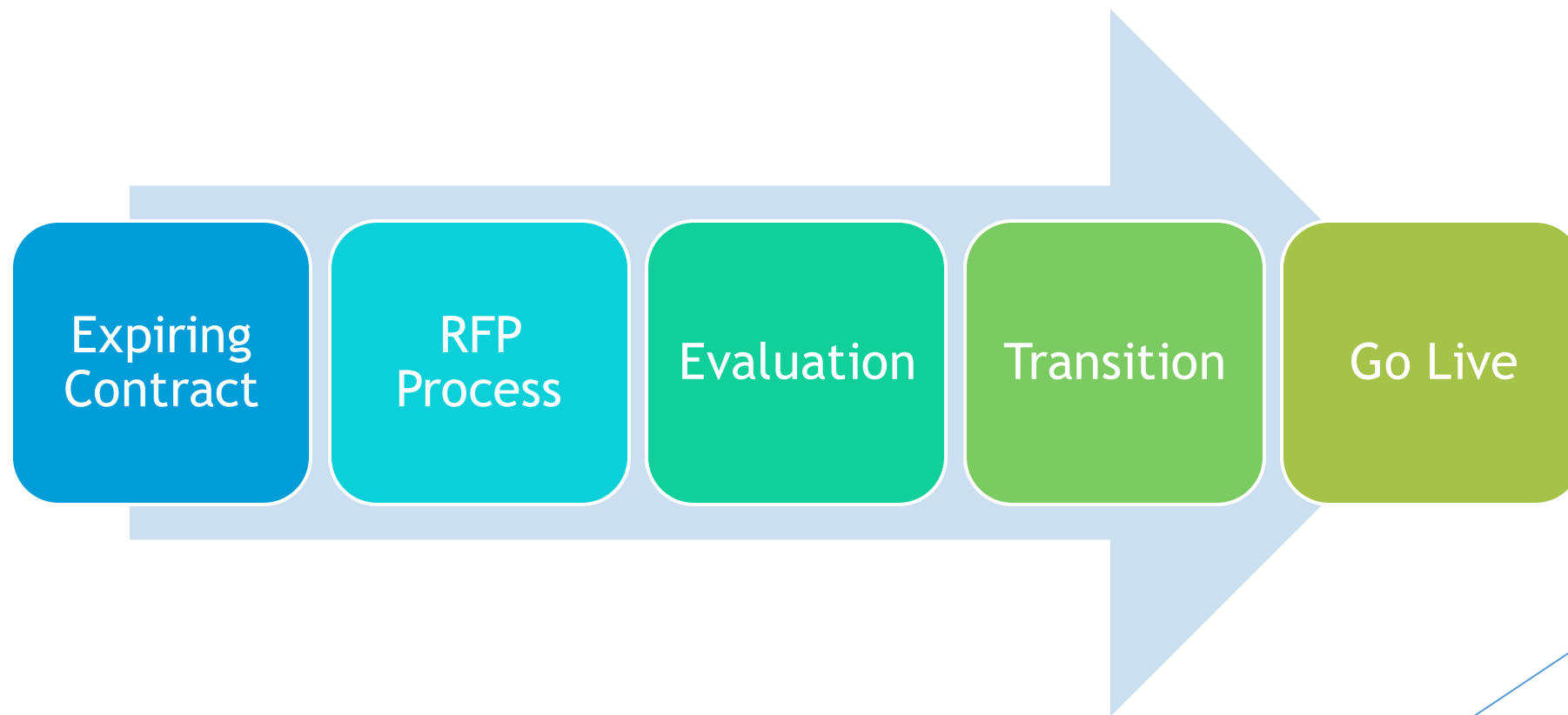
Efficiency

Cradle to  
Grave

Trackability

Connectivity

# Process



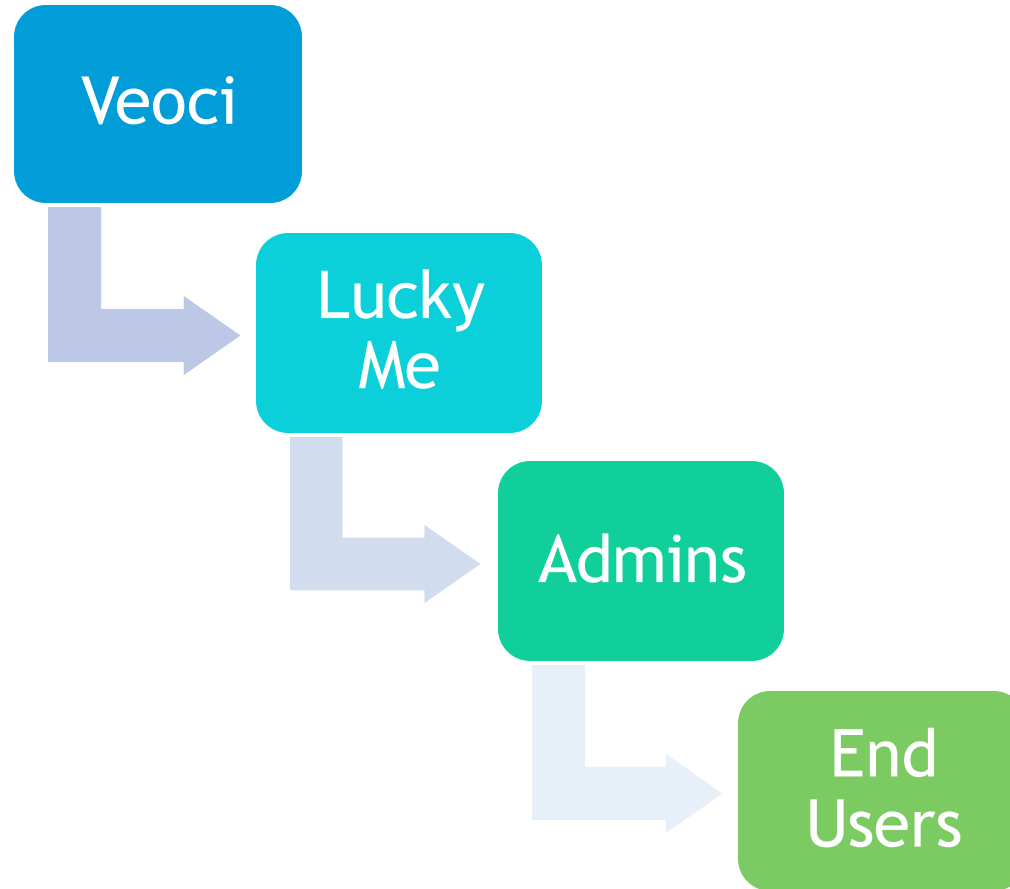
# Yes, but What *IS* Veoci?

- ▶ Safety Management System
- ▶ Part 139 Airfield Inspections
- ▶ Work Order Management
- ▶ Mowing Area Management
- ▶ Asset Management
- ▶ Wildlife Management
- ▶ Lease Management
- ▶ Aircraft Incident Management
- ▶ Medical Emergency / Pandemic Management
- ▶ IT Incident Response

**Electronic LEGOs®**



# Blind Leading the Blind




# What Specifically Are You Using It to Do?

- ▶ Crane Notice Tool
- ▶ Building Permit Tool
- ▶ Ops Task Calendar
- ▶ Work Order Management
  - ▶ Vehicle Inventory
  - ▶ Jet Bridge Inventory
  - ▶ Building Master List
- ▶ TSA Audits
- ▶ Dashboard
- ▶ Cockpit
- ▶ Tasks

# Veoci Dashboard

## Airport Operations Department Dashboard

 More ▾

### Self Inspection Auditing

All Self-Inspections Within 7 Days by Date	Daytime Self-Inspections Within 7 Days by Date	Nighttime Self-Inspections Within 7 Days by Date	Special Inspections Within 7 Days With Remarks	Part 139 Work Orders Created In Last 7 Days
10/05/2020 <b>1</b>	10/06/2020 <b>1</b>	10/05/2020 <b>1</b>	Unit 3 also assisted with the post Alert II inspection for RWY 23 <b>1</b>	10/09/2020 <b>3</b>
10/06/2020 <b>5</b>	10/07/2020 <b>1</b>	10/06/2020 <b>2</b>		10/12/2020 <b>1</b>
10/07/2020 <b>3</b>	10/08/2020 <b>1</b>	10/07/2020 <b>2</b>	Special inspection of TWY Y Between N Ramp and TWY T, TWY T, and Terminal ramp for reopening after ramp project and grass seeding. <b>1</b>	<b>Total</b> <b>4</b>
10/08/2020 <b>3</b>	10/09/2020 <b>1</b>	10/08/2020 <b>2</b>		
10/09/2020 <b>5</b>	10/10/2020 <b>1</b>	10/09/2020 <b>2</b>	Special inspection of RWY 23 for reported Strike. WL Remains found and removed <b>1</b>	
10/10/2020 <b>3</b>	10/11/2020 <b>1</b>	10/10/2020 <b>2</b>		
10/11/2020 <b>3</b>	10/12/2020 <b>1</b>	10/11/2020 <b>2</b>	Opened 14-32 <b>1</b>	
10/12/2020 <b>2</b>	<b>Total</b> <b>7</b>	10/12/2020 <b>1</b>		
<b>Total</b> <b>25</b>		<b>Total</b> <b>14</b>		

# Veoci Cockpit

The screenshot displays the Veoci Cockpit interface for a meeting room. At the top, the navigation bar includes 'Home', 'Alerts' (with a red '2'), 'Threads' (with a red '2'), 'Rooms', and 'Start a Room'. The breadcrumb path is 'Fort Wayne Allen County [ORG] / Operations [GROUP] / FWA - Part 139 Operations [ROOM] / Airport Operations Department Side Room [SIDE ROOM]'. The room name is highlighted in red.

**Members:**

- Present (1):** Ryan Bauer (Operations, Room administrator, joined Moments ago).
- Not Present (18):** Admin Veoci (No Role Selected), Alex - Veoci (No Role Selected), and Ana Fernandez (No Role Selected).

**Threads:**

- Kevin Pothast - Ops Training Thread (49)**
- Matt Hermann this event is scheduled for 10/15 we (2)
- October Ops Tasks (8)
- New Airport 7 (22)
- CEME/Bowman Training (8)

**Rooms:**

- FWA - Part 139 Operations
- Airport Operations Department Side Room
- Public Safety Department

**Message History:**

- Benjamin Rodkey** (Operations) - 10/09/2020 1:07 pm: Kevin has completed the computer based training for Self Inspector, NOTAM, and RCAM. I walked him through requesting access to DDN. He still needs to perform inspections/ per our training outline he needs to do day and night inspections.
- Ryan Bauer** (Operations) - 10/09/2020 1:12 pm: October PAPI/REIL inspections have been completed and uploaded.
- Ryan Bauer** (Operations) - 10/09/2020 1:13 pm: @Lexi Thomas @Benjamin Rodkey @Matt Hermann Please, update this thread when time allows. I think some of these things have been completed but don't want to speak out of turn. Thank you.
- Benjamin Rodkey** (Operations) - 10/09/2020 1:16 pm: Fuel tender and Farm inspections have been filed in the binder and the digital copies have been added to the 139 page. we will need to plan on removing the old fuel inspections from the 139 page next 139 meeting.
- Benjamin Rodkey by email** - 10/09/2020 4:07 pm

**Current Time:** 17:54:57

**Room Status:** Room is Live

**Footer:** INTERNATIONAL AIRPORT - A Whole New Altitude®

# Veoci Tasks

veoci Home Alerts 2 Threads 2 Rooms Start a Room

Fort Wayne Allen County [ORG] / Operations [GROUP] / FWA - Part 139 Operations [ROOM] / **Airport Operations Department Side Room** [SIDE ROOM]

Bulk Actions Filter Items... Edit View 214 Tasks Shown View Options

Saved View: "All Ops Side Room Tasks" (Modified - Save Changes)

Complete	Task ID	Task	Progress	Assigned To	Due Date	Modified
<input type="checkbox"/>	233	Please, prepare an AOD letter for Joe's signature ...	Acknowledged	(Multiple Assignees) Benja...	2 days from now	1 day ago
<input type="checkbox"/>	235	Check that the freezer (plugged in and turned on)...	Acknowledged	Matt Hermann	2 days from now	4 days ago
<input type="checkbox"/>	234	Get video of disinfecting with the eMist	Acknowledged	Ryan Bauer	10/30/2020	4 days ago
<input type="checkbox"/>	232	Please, make a list of the 139 training Tim needs ...	Complete	Matt Hermann	10/28/2020	5 days ago
<input type="checkbox"/>	211	update the pre-snow powerpoint- this needs to be...	Complete	(Multiple Assignees) Matt ...	3 days ago	5 days ago
<input type="checkbox"/>	230	Please, update the Gate Usage Excel Sheet for O...	Complete	Lexi Thomas	6 days ago	6 days ago
<input type="checkbox"/>	200	Check ATC Ramp for SkyWest Aircraft parking du...	Complete	Matt Hermann	10/01/2020	7 days ago
<input type="checkbox"/>	203	Update NM and M Driver Training Manuals	In Progress	Lexi Thomas	12/31/2020	10/05/2020
<input type="checkbox"/>	229	Please, make radio frequency cards that can be l...	Acknowledged	Lexi Thomas	11/11/2020	10/04/2020
<input type="checkbox"/>	224	Make COVID DT Memo explaining the testing an...	Complete	Ryan Bauer	10/01/2020	10/01/2020
<input type="checkbox"/>	223	Download September NOTAM Report.	Complete	Ryan Bauer	10/01/2020	10/01/2020

Tasks

- Create Task
- Import Tasks
- Launch Tasks
- View Task Types
- Export Tasks to Excel
- Saved Views

Other Tools

- Change Room Settings
- Manage Other Room Permissions
- Add Members
- Notifications/Check-Ins
- Create List
- Create Form

Current Time 17:59:04 Room is Live Messages



# Irons In the Fire

- ▶ Training Records Database
- ▶ Noise complaint database
- ▶ Drivers training tracking
- ▶ Engineering document database
- ▶ Construction Safety inspections
- ▶ Obstruction Asset Layer
- ▶ Fire extinguisher inspections
- ▶ ARFF Truck Daily Run Ups
- ▶ PLANS!
- ▶ Tenant/Public interface for work orders, document drop, IROP messages, etc.

# Pleasant Surprises

- ▶ Creating “Asset” layers pays future dividends
- ▶ Significant FYI email reduction
- ▶ *Eventually* staff will begin truly adopting Veoci

# Keys to Success

- ▶ Training, training, and more training
- ▶ Processes matter!
- ▶ Think about what is being track and how it will be used
- ▶ Identify a Veoci Champion in the organization
- ▶ Departments should have “local” experts
- ▶ Force staff usage and learning
- ▶ Workload allocation - this is not a side project
- ▶ Use the airport user network and “borrow” their work
- ▶ Veoci Bootcamp



# Contacts and References

- ▶ Ryan Bauer, FWACAA
  - ▶ [rbauer@fwairport.com](mailto:rbauer@fwairport.com)
  - ▶ 260-446-3451
- ▶ Vincent Jessel, Veoci
  - ▶ [vincent.jessel@veoci.com](mailto:vincent.jessel@veoci.com)
  - ▶ 203-782-5944 ext. 515